Brighton and Hove Common Ambition

Housing Pathway - Change Spaces

BRIGHTON & HOVE COMMON AMBITION

Change Space 0
Homeless Prevention

Person at risk of homelessness

Person not aware of or in touch with services

"It's really hard to know where to go for support and most places won't help you till you are homeless even if you know you're about to be homeless, you have to get into a bad situation to get support."

Change Space 1
Finding support and preventing delays

Person experiencing homelessness interacts with support services

Person becomes homeless

"The support I got from charities feels like what I should have got from the council"

Change Space 2
Housing needs service experience and improvement

Person contacts BHCC Housing Needs Service

(Presents to the council as homeless)

Person's priority need assessed by 'Housing Officer'. This typically happens within a day

Housing Officer decides if council has duty of care for person or not and decides if supported, temporary or no

Housing Officer provides emergency or supported accommodation to person, or no housing is provided

"You don't get given any offer of support just keys"

Change Space 3
Living in temporary or supported accommodation

Person stays in temporary or supported accommodation and is referred to Homemove or on some occasions private housing

"On paper they did what they are supposed to do as I was housed but it was not somewhere that met my health needs, it was not accessible"

Change Space 4
Moving into and living in a permanent home

Person has housing application accepted. Moves into home

Person has permanent home

"Sometimes you just don't have the money to pay for a taxi to move but you have to find some way of getting there as otherwise they will think you are making yourself intentionally homeless"

Change Space 5
Supporting recovery from experience of homelessness

"There is huge lack of support, again you are just given a key but not much support"