

# Lessons for Co-production



BRIGHTON & HOVE  
COMMON  
AMBITION

## 1. Build knowledge

Finding out all we can about a system gives us a fuller picture

## 2. Seek feedback

We ask stakeholders and frontline workers for their views and use these in our reflections

## 3. Have freedom of direction

Being unconstrained by outside priorities and goals means we orient to what is most important

## 4. Form relationships & create allies

The more people who know about the work we do and who are in our corner, the better

## 5. Keep it fresh

Having variety in what we do and working on lots of different strands keeps us interested and enthusiastic

## 6. Creativity is essential

Creativity for us is thinking outside the box. We all have the ability to be creative and using it in our work helps make it fun and accessible

## 7. Find different ways to amplify voice

Presenting our work in creative ways helps people connect with it more

## 8. Develop best practice

Creating and updating 'best practice' documents agreement gives us a firm grounding to carry out our work

## 9. It's about perspective, not the story

Rather than trying to get our individual stories, focus on the problem and respect our insight into it

## 10. Trust the process and don't rush

We accept that coproduction takes time and resources

## 11. Mistakes are OK, as long as you learn from them

Some of our biggest learnings have come from when things have gone wrong

## 12. Develop a safe and respectful space

As a group, we aim for a professional space that is welcoming and accessible

## 13. Be open to different opinions

Every voice matters and we listen respectfully knowing that we don't always have to agree

## 14. Keep people updated

Regular minutes and reminders help us keep track of what we've done and what's coming up

## 15. Include one-to-one time

Regular time to reflect on how we feel things are going in the group

## 16. Establish safeguarding procedures

Knowing there are processes in place to deal with difficult situations gives us confidence and stability

## 17. Peer-support

As well as support from professionals, we also look out for each other